

Experience
Clarity™



Mi™



WHAT YOU CAN EXPECT FROM MI:

- A better experience that's so much more than windows
- Enduring partnerships: our way of doing business
- Pursuing 100% every day, on every order
- Leading the way by setting a higher standard
- Endless possibilities for Remodeling, Replacement, and New Construction
- Committed to giving back



If we didn't take your success personally, we wouldn't be MI™

FROM OUR BEGINNINGS IN 1947, our founders cared about delivering the best product and serving our customers at a level that couldn't be found anywhere else. This ideal of putting people first has been ingrained in our culture from the start, and it's one we live every day.

A better experience

We're so much more than windows

OUR MISSION: GETTING IT RIGHT EVERY TIME

Homeowners are happy with their choices. Dealers feel great about selling. Builders and architects take pride in their projects. Team members celebrate their accomplishments.

We reach these successes by creating first-class windows and experiences—bringing integrity to every relationship and precision to every detail—because we take your success personally.

As one of the nation's largest suppliers of high-quality windows for remodeling, replacement, and new construction projects, our customers count on us to provide a proven product backed by exemplary customer service that goes above and beyond. There's so much that goes on behind our windows to ensure a positive experience for homeowners, our professional partners, and our team members—from the relationships we build, to our relentless attention to detail and state-of-the-art facilities.



3500
SINGLE-HUNG



Enduring partnerships

It's our way of doing business

Our service-oriented culture isn't just something we talk about. We show it through our actions, and the proof is in the strength and longevity of our partnerships. Many team members and professional partners have been with us for decades, and we believe that speaks volumes for how well we treat people. The best, longest-lasting relationships are built on trust and open communication.

THE MI SERVICE ADVANTAGE

Here for you. MI team members at all levels are accessible and attentive, delivering flexibility, support, and timely solutions.

Responsive support. Our seasoned sales and service teams respond quickly and with the knowledge to help ensure every customer is treated to an exceptional experience and gets the answers they need.

Trusted partners, nationwide. Our qualified network of dealers and distributors serve as a source of local expertise, acting with a level of integrity that meets our high standards.

Simplified selection. Our straightforward product lines and simplified selection process make it easy to choose the right window with confidence.





“The best partner we have
from top to bottom!”

R. Chapman

1675

CASEMENT





People first

*We strive for perfection, so you can
enjoy every window experience —
because every project is personal*

Pursuit of 100%

Every day, every order



“Good enough” is never good enough for us, because everything we do is focused on one number:

100%. That means getting it

right, down to the smallest detail—in every window manufactured, and every customer experience.

We continually refine all aspects of our business, delivering performance, quality, and innovation on a daily basis. With millions of windows manufactured each year, our commitment to 100% is no small mission—it’s a testament to our way of business—in production, delivery, and end-to-end service.



“You and your team have knocked it out of the park! Thanks to all for delivering superior customer service, and for standing behind your product. MI has gained a customer for life.”

J.O.



EASY SELECTION

No matter how big or small your order, we’re ready to fulfill it. We continually invest in our sales team and infrastructure to make the job easier. From a simplified online selection process to helpful and responsive service and support, you can be confident you’ll get what you want, when you want it.



COMPLETE QUALITY CONTROL

We perform audits every hour, on every line, in every plant across the country, to help ensure our windows are tested, code-compliant, and feature-complete—all so that installing them and living with them is a joy.



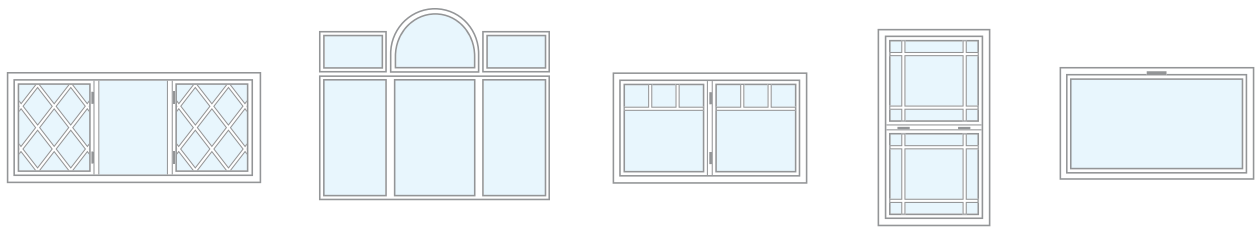
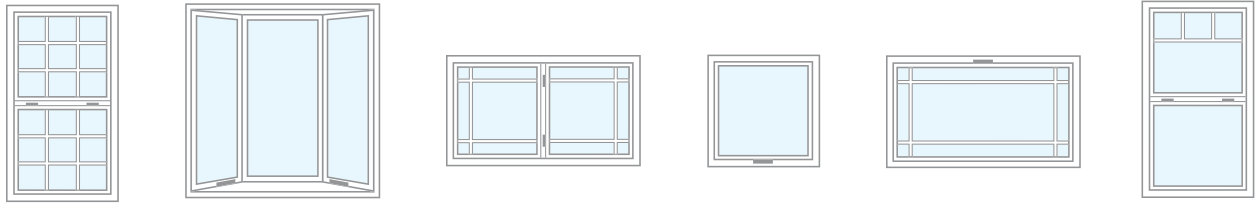
ON-TIME DELIVERY

We have exceptional quality controls in place to ensure all orders are delivered directly to your site on-time, accurate, and complete.



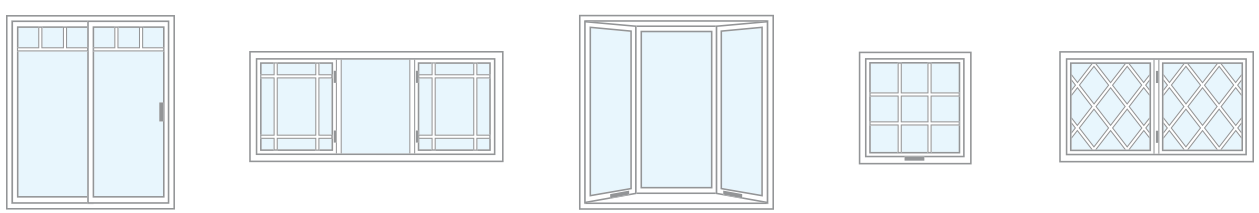
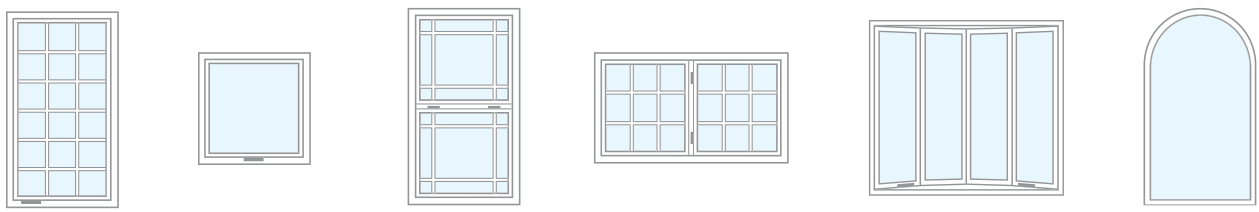
TROUBLE-FREE GUARANTEE

We confidently stand behind our products with our comprehensive warranty and ongoing support. If something should come up, count on a quick resolution that leaves you feeling fully satisfied. That’s our 100% trouble-free guarantee!



MILLIONS

of windows manufactured each year, tested every hour, in every plant



Leading the way

Setting a higher standard

A window does so much. It creates a view to the outside world, lets natural light in, and provides protection from the elements. It also helps lower energy bills year round, while making a statement and completing a home. That's why we take the responsibility of making windows right for our customers so personally.

Through our vigorous in-house testing, state-of-the art manufacturing capabilities, and end-to-end support, MI Windows and Doors leads the way to a better home.





“MI Windows has exceeded
my expectations!”

J. Hatcher



Higher Standards Through Rigorous Testing

Stringent protocol





Nothing is left to chance

Our state-of-the-art facilities, one-of-a-kind quality management program, and robust in-house test walls help **ensure we meet and often exceed industry standards.** In fact, our test wall is one of the most extensive in the industry, allowing us to conduct comprehensive tests where we can rapidly analyze and refine our products.

Our engineering team also conducts several additional tests that go beyond what's required for American Architectural Manufacturers Association (AAMA) and National Fenestration Rating Council (NFRC) certifications, including sealant, vinyl impact, cold-weather performance, and more. The result is a superior product that you will enjoy for years to come.

RELENTLESSLY TESTED

We extensively test all of our products to meet the most stringent requirements. Below are just a few of the tests that our windows must pass.



AIR
INFILTRATION



WATER
INFILTRATION



STRUCTURAL
INTEGRITY



FORCED ENTRY
RESISTANCE



DEGLAZING
RESISTANCE

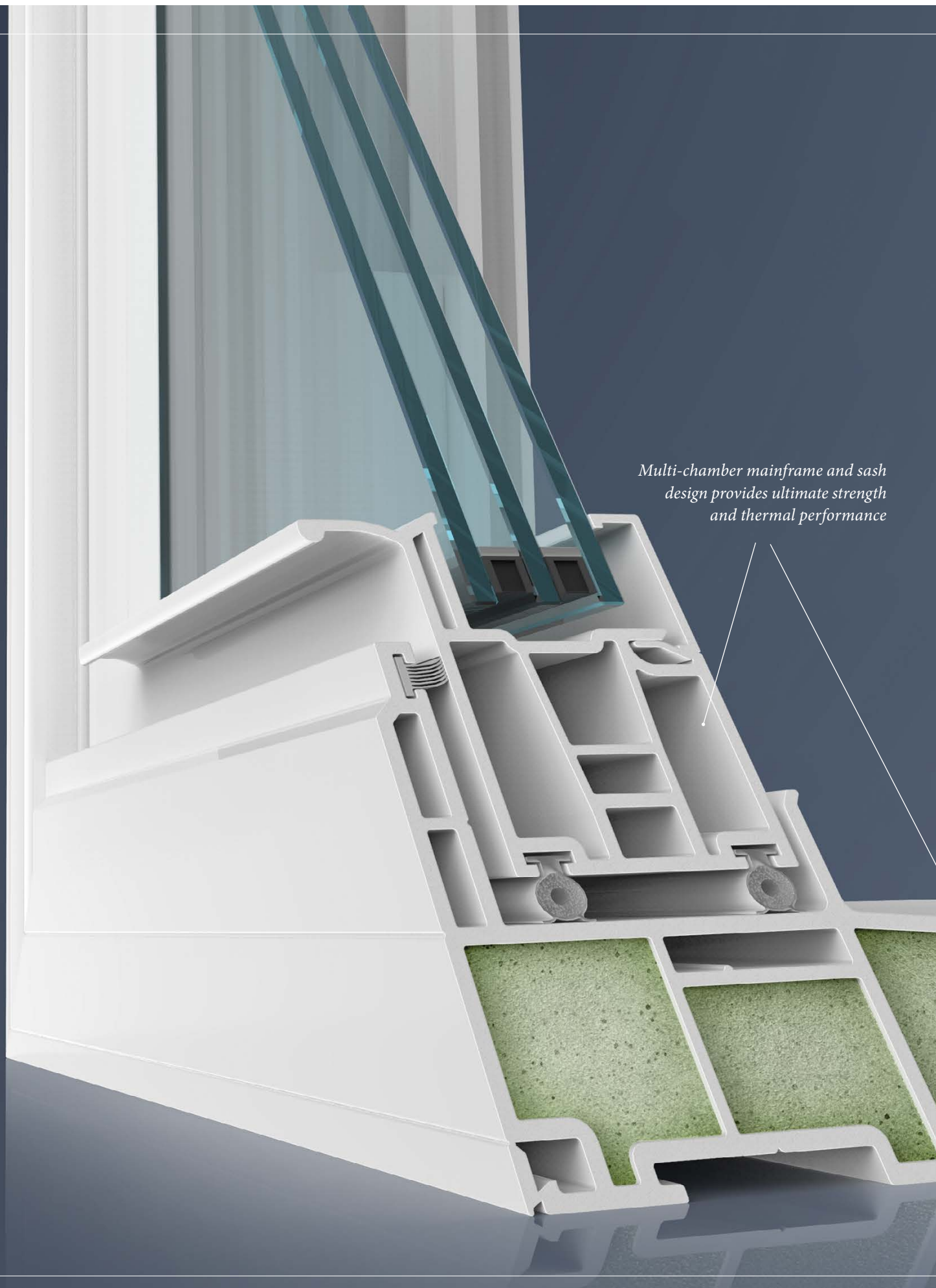


CORNER WELD
STRENGTH



StormArmor-enhanced products are tested for use in hurricane-prone states—including most regions in Florida—

where stringent codes require high levels of performance. These products have passed tests at an AAMA-certified testing lab, standing up to rigid requirements for impact-resistance. After being struck at speeds in excess of 35 mph, the weather barrier remained in place with no breaches.



Multi-chamber mainframe and sash design provides ultimate strength and thermal performance

1650
EXTREME

DOUBLE-HUNG



WARM-EDGE
SPACER SYSTEM



FOAM
ENHANCED



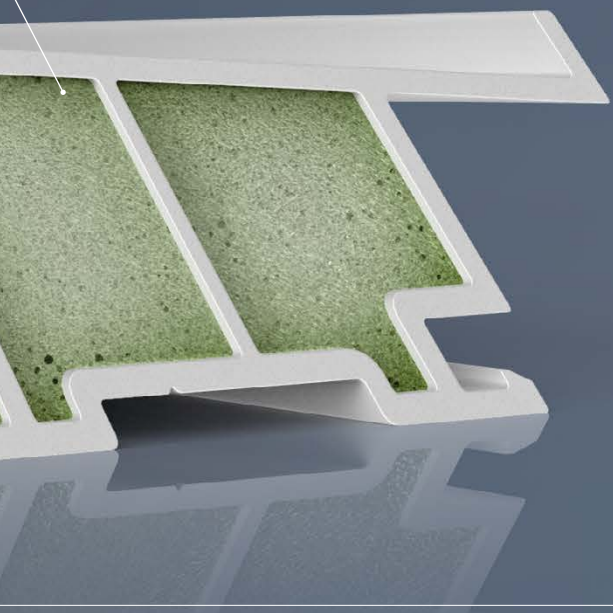
TRIPLE PANE



GLASS BREAKAGE
WARRANTY



PAINTED
EXTERIOR



Precision Built

*Down to the smallest detail,
featuring foam-enhanced mainframe*

Remodel & Replace

Endless possibilities

1650

DOUBLE-HUNG

TOP
SELLER



WARM-EDGE
SPACER SYSTEM



DUAL-PANE



GLASS BREAKAGE
WARRANTY



PAINTED
EXTERIOR



*Inverted-coil balance
with detent clip*



Our extensive range of windows for remodeling and replacement projects offer the on-trend styles and top-rated performance that can help bring new life into any space. We offer a variety of styles, glass and grid options, colors, and more — all designed for great looking comfort and energy efficiency.



Experience Clarity



EC 180
DOUBLE-HUNG

Our 1685 Double-Slider meets ENERGY STAR™ requirements in all climate zones.



1685
DOUBLE-SLIDER



1620
SINGLE-HUNG

Our 1620 Single-Hung is the first window in our 1600 Series to offer operating archtop configurations



1675
CASEMENT

New Construction

Answering every project need

5500

SINGLE-HUNG

**TOP
SELLER**



WARM-EDGE
SPACER SYSTEM



DUAL-PANE

*Metal reinforcement
at meeting rail
and latch rail*



For new construction applications in residential or multi-family markets, MI is your single-source provider — with solutions that are ideal to meet almost any project type and budget.



Experience Clarity

Our HM160 Single-Slider windows operate effortlessly and are available in five frame styles to suit any project.

**HM
160**
SINGLE-SLIDER



3540
SINGLE-HUNG



4300
SINGLE-HUNG



The 9660 Awning window allows ventilation even on rainy days.

9660
AWNING



Committed to giving back



MI
FOUNDATION



Through the MI Charitable Foundation, our affiliated nonprofit outreach organization, we extend our partnerships into the community. Outreach committees at each of MI's manufacturing locations conduct fundraising and giving efforts for local organizations and families in need. On a national level, the Foundation supports several top-ranked charities, focusing on pediatric cancer research and treatment and veteran's affairs. We are proud to partner with the following charities and play a small part in the tremendous work they do each day.



THE FOUR DIAMONDS FUND

Provides funding to pediatric cancer patients at Penn State Hershey Children's Hospital, ensuring that families never receive a bill regardless of their financial standing.



ST. JUDE CHILDREN'S RESEARCH HOSPITAL

Improves the way children with cancer and other catastrophic diseases are treated. With research and patient care under one roof, St. Jude is where some of today's most gifted researchers are able to find better ways to fight cancer.



HOMES FOR OUR TROOPS

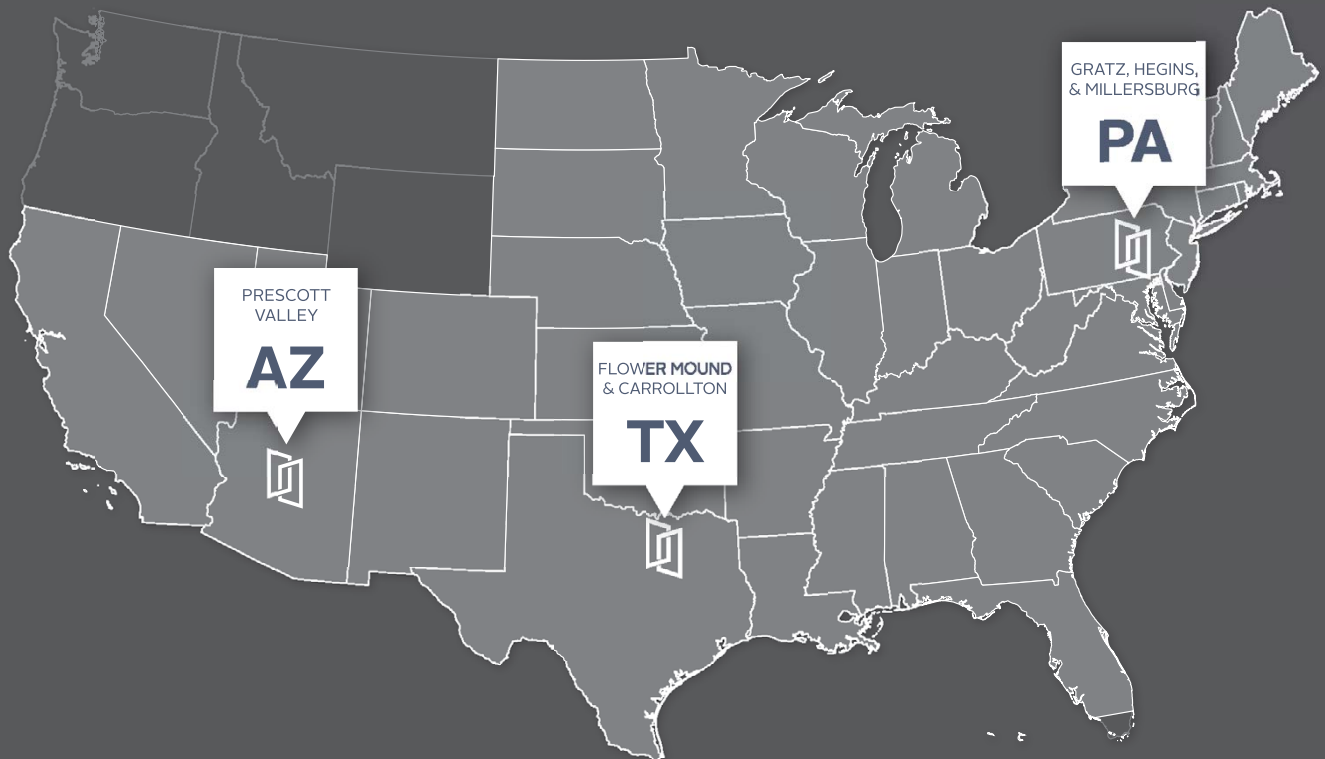
Builds mortgage-free, specially adapted homes for severely injured, post-9/11 veterans. Established in 2004, HFOT builds where the veterans choose to live and continues to assist them with rebuilding their lives even after home completion.

Whatever you need

We get it there

Every MI window and door is proudly manufactured in one of our four U.S. production facilities, allowing us to deliver the precision-made products you need, wherever and whenever you need them. Our advanced manufacturing facilities take quality and customer service to new levels, resulting in on-time, accurate, and complete deliveries with every order.

U.S. MANUFACTURING LOCATIONS



STATE-OF-THE-ART FACILITIES

- New automated fabrication centers *enhance production capabilities*
- Upgraded welding capabilities with new high-speed equipment *deliver enhanced performance and far exceed industry and internal MI testing standards*
- Recently installed robo-cleaners *replace the process of cleaning welds by hand, improving overall product quality and manufacturing efficiency*
- New 23-acre, state-of-the-art complex *elevates customer service and increases product availability*

Experience Clarity™



miwindows.com